

CBD Valet Parking Service Terms of use and FAQs

1. Offer Description:

Eligible CBD Credit Cardholders can enjoy a complimentary standard valet parking service through **Valtrans and The Valet** service providers across select locations in the UAE. VIP Valet parking service is only applicable to select CBD Credit Cardholders.

1.1 Eligible CBD Credit Cards and usage:

This benefit is offered only on the below CBD Credit Card types on calendar month basis

Card Type	No. of visits
Mastercard World	4 times
Visa Infinite Smiles Visa Signature	3 times
Visa Signature Super Saver CBD One CBD YES Rewards	2 times
CBD Private Visa Infinite	12 times

a) Valet parking locations:

Service provider: Valtrans		
Standard valet parking service applicable on the cards mentioned above		
Dubai and Northern Emirates		Abu Dhabi
<ul style="list-style-type: none"> Wafi City American Hospital Oasis Centre Ibn Battuta Mall The Beach Business Village Bluewaters Island The Pointe Nakheel Mall Dubai International Airport (Terminal 1 and Terminal 3) Al Maktoum Intl Airport Dubai Design District 	<ul style="list-style-type: none"> Dragon Mart Dubai Airport Free Zone City Walk 1 & 2 Mall of Emirates City Centre Mirdif City Centre Deira City Centre Ajman City Centre Al Zahia City Centre Sharjah City Centre Me'aisam City Centre Fujairah 	<ul style="list-style-type: none"> Yas Mall Dalma Mall Marina Mall Deerfield's Mall Yas Water World Ferrari World Warner Bros World Jimi Mall - Al Ain My City Centre Masdar
Service provider: The Valet (Dubai Mall)		
applicable only for CBD Private Visa Infinite credit card and CBD Mastercard World customers		
<ul style="list-style-type: none"> Fashion Avenue Blooming Dales (Temporary closed until further notice) The Souk Lafayette 		

1.2 Valet parking service charges:

Applicable to customers who don't meet the minimum calendar month spend criteria of AED 5,000 or shall exceed the maximum number of complimentary valet parking visits allowed in a calendar month.

Valtrans locations	Standard Valet parking rate (AED)*	VIP Valet parking rate (AED)**
Wafi City	50/-	90/-
American Hospital	50/-	90/-
Oasis Center	50/-	90/-
Ibn Battuta Mall	50/-	90/-
The Beach	85/-	160/-
Business Village	60/- (Complimentary parking for 1 hr.)	Not applicable
Dubai International Airport	80/- (Complimentary parking for 1 hr.)	150 (Complimentary parking for 1 hr.)
Dubai Design District	70/- (Complimentary parking for first 3 hrs. only)	160 (Complimentary parking for first 3 hrs. only)
Dragon Mart	60/-	Not applicable
Dubai Airport Free Zone	50/-	90/-
City Walk 1 & 2	85/- (Complimentary parking for first 5 hrs. only)	Not applicable
Blue Waters Island	80/- (Complimentary parking for first 3 hrs. only)	150/- (Complimentary parking for first 3 hrs. only)
The Pointe	80/-	150/-
Nakheel Mall	60/-	110/-
City Centre Mirdif	95/-	180/-
City Centre Deira	95/-	180/-
City Centre Ajman	95/-	180/-
City Centre Al Zahia	95/-	180/-
City Centre Sharjah	95/-	Not applicable
Mall of Emirates	95/-	180/-
City Centre Fujairah	95/-	180/-
City Centre Me'aisam	95/-	180/-
(Abu Dhabi locations)		
Yas Mall	60/-	110/-
Dalma Mall	50/-	Not applicable
Marina Mall	50/-	90/-
Deerfields Mall	50/-	Not applicable
YAS Waterworld	60/-	Not applicable
Ferrari World	60/-	Not applicable
Warner Bros. World	85/-	Not applicable
Jimi Mall Al -Ain	70/-	Not applicable
My City Centre Masdar	95/-	180/-

The Valet (Dubai Mall)	Standard Valet parking rate (AED)* (Mon-Thu)	Standard Valet parking rate (AED)* (Fri-Sun)	Standard Valet parking rate (AED)* during public holidays	VIP Valet parking rate (AED)** (Mon-Thu)	VIP Valet parking rate (AED)** (Fri-Sun)	VIP Valet parking rate (AED)** public holidays
Fashion avenue	128/-	213/-	255/-	298/-	425/-	510/-
Blooming Dales	52/-	89/-	89/-	178/-	268/-	425/-
The Souk	52/-	89/-	89/-	178/-	178/-	268/-
Lafayette	52/-	89/-	89/-	178/-	178/-	268/-

PS: *Duration of the parking may vary subject to the location of services and fully governed by the terms and conditions of the service provider. Customers availing the complimentary parking services should check for the complimentary hours of parking at the location of the services used.

** Applicable for CBD Private Visa Infinite Credit Cardholders.

Terms and Conditions:

- To avail the complimentary valet parking service, cardholder needs to make a minimum retail spend of AED 5,000 in a calendar month. Retail is defined as spends done at merchant point-of-sale terminals, online (E-Commerce) and excludes Balance Transfers, Cash on call, ATM cash advances, Interest and Fees charges.
- If the cardholder does not meet the minimum retail spend criteria for a calendar month in which the valet parking service is availed, shall be charged with the value of the benefit as mentioned in the table below.
- Spends done through CBD Mobile banking app or internet banking channel shall not count towards the achievement of retail spend criteria.
- Transaction date as opposed to posting date will be considered to check customer's eligibility of meeting the minimum retail spend criteria.
- Supplementary cardholders are not provided with any additional valet parking visits and are covered in the primary cardholder's per month complimentary visits eligibility with supplementary cardholders spends being added towards overall Primary Card eligibility.
- Any dispute with respect to what constitutes an eligible retail spend shall not be entertained.
- CBD reserves the right, at its absolute discretion, to amend and/or supplement these Terms and Conditions at any time without any prior notification to the Cardholder. These Terms and Conditions are in addition to the standard CBD Credit Card Terms and Conditions.
- These Terms and conditions are governed by the laws of UAE and subject to exclusive jurisdiction of Dubai Courts.

Frequently Asked Questions:

1. What is the Valet Parking offer?

Eligible CBD Credit cardholders can enjoy a complimentary valet parking service through Valtrans, and The Valet service providers across select locations in the UAE.

2. Are all CBD Credit Cards eligible for the offer?

No. Only Visa Signature, Visa Infinite, World Mastercard, Visa Infinite Islamic Covered Card, Visa Signature Islamic Covered Cards, Smiles Visa Signature, CBD One, Super Saver, YES Rewards and CBD Private Visa Infinite cards are eligible for the offer.

3. Are there any other conditions to avail this offer?

Yes, eligible credit card holders must have a minimum retail spend of AED 5,000 in the calendar month in which they wish to avail of the offer. Retail spend includes all transactions at point-of-sale terminal and E-Commerce transactions but excludes Balance Transfer, Cash-on-Call, and Interest & fees charges on the eligible cards.

4. What happens if the cardholder doesn't meet the minimum retail spend criteria or have exceeded number of complimentary visits in a calendar month?

If a cardholder does not meet the minimum retail spend criteria or has exceeded the maximum number of complimentary parking visits allowed in a calendar month, the cardholder credit card account shall be charged for the benefit value which was availed by the cardholder as per table below.

5. How does the cardholder avail of the offer?

Eligible cardholders need to simply show his/her CBD Credit Card to the respective valet parking attendant and sign on the form provided to avail the complimentary valet parking service. Valet service provider may charge a small fee on card holders credit card ranging between AED 1 to AED 2 at the time of availing the valet service. This fee is non-refundable and would be charged to cardholders' card upon availing the facility.

6. If the customer has two eligible primary CBD Credit Cards, can the valet parking benefit be availed on both cards?

Yes, subject to customer meeting the minimum calendar month retail spend criteria of AED 5,000 on both cards.

7. Is this facility available for supplementary cards as well?

Yes, it's available on eligible supplementary cards (refer Q2 above); however, the monthly usage cap is applicable across the primary and supplementary credit card combined.

Commercial Bank of Dubai PSC, Dubai, UAE, licensed by the Central Bank of the UAE. Ittihad Street, Port Saeed, Deira, Dubai, P.O.Box: 2668, Dubai, UAE. Telephone: 600 575 556 For feedback/complaints, please email us at customercare@cbd.ae