



# Win **Gold** with **Free** Remittances to India Frequently Asked Questions (FAQs)



What is the Diwali Double Dhamaka Offer?

Be amongst the Top 100 customers and get AED 100 worth of Smiles Points for Gold Voucher purchase.

Using the CBD Mobile App and/or Online Banking, the customer must remit using the AED account, and must send the money to the Individual beneficiary in India.

Will there be a lucky draw for the top 100 customers?

No, the top 100 customers who remit the most money during the promotion period, will get Smiles points automatically.

The top 100 customer who remit the most money to India, get 12,500 Smiles Points for every AED 30,000 remittance, i.e. if you remit a total of AED 60,000 you will get 25,000 Smiles points and if you remit a total AED 120,000 you will get 50,000 Smiles points, and so on.

The gold voucher value and the points required to purchase may change as per Etisalat Smiles App without any notice.

Is there a minimum remittance amount requirement?

During the promotion period, the customer must remit a total of AED 30,000 or more to India.

Is an opt-in required?

No, opt-in is not required.

What is the promotion period?

Promotion is valid from 8-Nov to 8-Dec, and the Smiles points will be credited to your Smiles Account 1 week after the promotion has ended.



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How will the winners be notified?

The winners will be notified via phone, email, and/or SMS.

What are Smiles points?

Smiles, from Etisalat, is the ultimate destination for everyday savings, offering amazing daily deals, discounts, and buy-1-get-1 offers from hundreds of brands. For details, please visit [here](#).

How are Smiles points used?

The Smiles points can be used through Etisalat Smiles App. For details, please visit [here](#).

Where will Smiles points be given?

The Smiles points will be credited to the Etisalat Smiles account.

When will the Smiles points be given?

After the promotion ends, the Smiles points will be given in the first working week of the following month.

How will the Smiles points be given?

The Smiles points will be credited to the account holder's existing Smiles account with Etisalat.

In case, the account holder does not have an existing Smiles account with Etisalat, then the account holder will be automatically enrolled and informed of the Smiles account details via email and/or SMS.