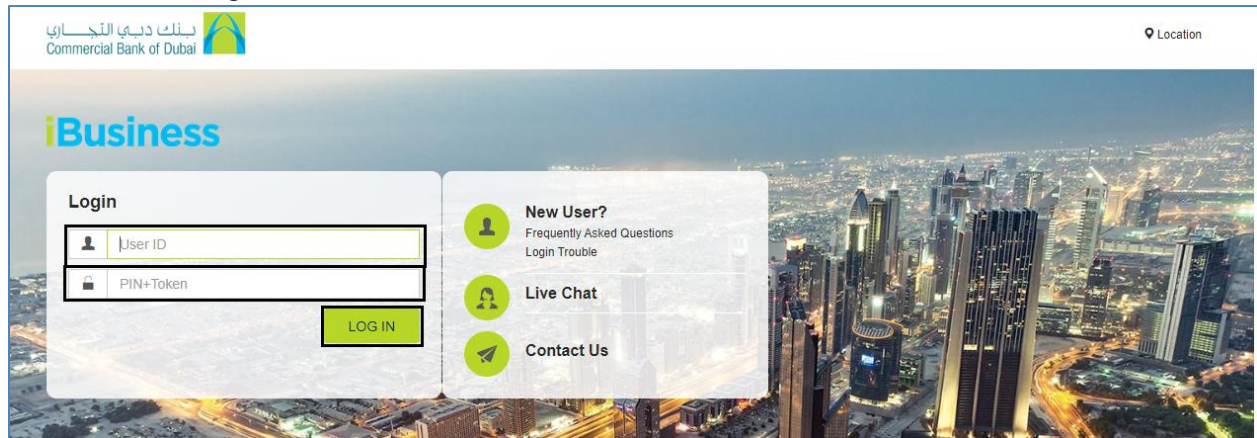


## HOW TO CHECK THE STATUS OF YOUR REQUEST

- 1- Open the website: <https://www.cbd.ae/iBusiness/channel.jsp>
- 2- Enter Your User ID and enter the PIN (4 digits) + TOKEN (6 digits number displayed on the user device)
- 3- Click on **Login** Button



- 4- Click on **Queue** Tab at the top bar.
- 5- Click on **View Transactions**
- 6- **Transaction Type** shows type of transaction, **Status** shows real time request status and **Count** shows total number of transactions of that type. Click on status (For Example Accepted)

Transaction Type	Status	Count
Bene Maintenance Delete	<u>Semi Authorized</u>	1
Bene Maintenance Delete	<u>Initiated</u>	1
Bill Payment	<u>Rejected</u>	1
Bill Payment	<u>Rejected by Authorizer</u>	1
Bill Payment Beneficiary	<u>Rejected by Authorizer</u>	1
Bill Payment Beneficiary	<u>Accepted</u>	2

7- You will be redirected to the next page, Click on **E Banking Reference No.**

Home Enquire Transact **Queue** Trade & Guarantees Services

**iBusiness**  
19-09-2020 17:32:04 GMT +0530

Queue > View Transactions

Below is a list of all transactions.

More Search Criteria

Records 1 to 1 of 1 Page 1 of 1

EBanking Reference No.	Transaction Type	Beneficiary Name	Currency	Transaction Amount	Account Number	Created By	Created C
202737195505641	Local Bank Transfer	siva palla	AED	AED 5.00	1000932242	selven	08-02-20

BACK

8- You will be able to see the complete transaction details, **Transaction Status** and an option at the bottom of page to **PRINT** the details.

Home Enquire Transact **Queue** Trade & Guarantees Services

**iBusiness**  
19-09-2020 17:32:04 GMT +0530

Queue > View Transaction

Please verify the transaction details below.

Ebanking Ref #	Transaction Type	Transaction Status	Created On	Updated On	Updated By	Version	Value Date	Host Re
202737195505641	Local Bank Transfer	Processed [75]	08-02-2020 11:01:38	08-02-2020 11:05:36	sumaya01	1	08-02-2020	99OTT0

Transaction Details

Host Reference Number 99OTT01688535006

Drafts & Templates

Generate QR Code

**View Transactions**

Initiator/Authorizer	Last Action Date	Status	Value Date	Note
sumaya01	08-02-2020 11:05:36	Processed	08-Feb-2020	
sumaya01	08-02-2020 11:05:36	Authorized	08-Feb-2020	
selven	08-02-2020 11:01:38	Initiated	08-Feb-2020	

In case of modifications, notes will be ignored.

PRINT BACK