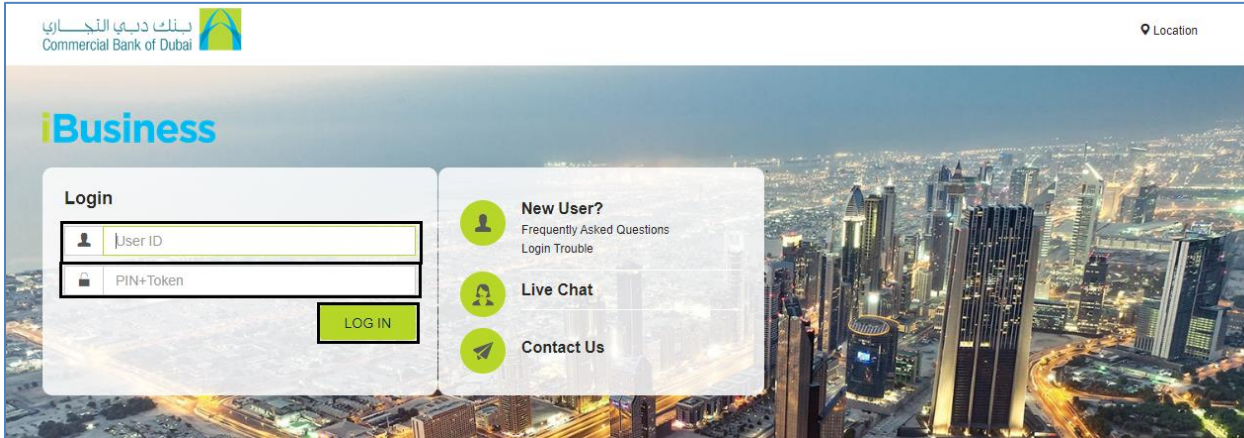
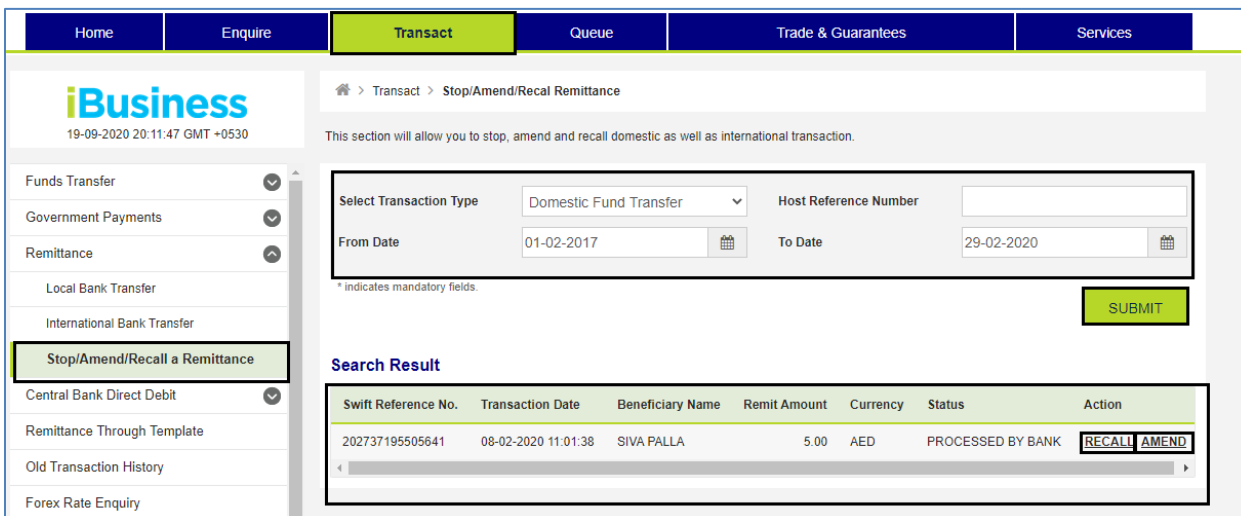


## STOP/AMEND/ RECALL REMITTANCE

- 1- Open the website: <https://www.cbd.ae/iBusiness>
- 2- Enter Your User ID and enter the PIN(4 digits) + Token (6 digits number displayed on the user device)
- 3- Click on Login Button



- 4- Click on **Transact** Tab at the top bar. Click on **Remittance** and click on **Stop/Amend/Recall a Remittance** under it.
- 5- **Select Transaction Type** as Domestic/ International Fund Transfer, Select the date window (From Date and To Date from Calendar) and click on **SUBMIT**.



- 6- If transaction is not yet processed, Under **Action** field **STOP** option will be displayed. You can click on it provide the reason on next page under **Customer Remarks**, Accept Terms and conditions and click on **SUBMIT**.
- 7- If transaction is already processed successfully, Under **Action** field **RECALL** and **AMEND** option will be displayed. Click on desired option and provide the reason on next page under **Customer Remarks** and click on **SUBMIT**.



Home Enquire **Transact** Queue Trade & Guarantees Services

**iBusiness**  
19-09-2020 20:11:47 GMT +0530

Funds Transfer  
Government Payments  
Remittance  
Local Bank Transfer  
International Bank Transfer  
**Stop/Amend/Recall a Remittance**  
Central Bank Direct Debit  
Remittance Through Template  
Old Transaction History  
Forex Rate Enquiry  
Payroll  
Bulk Transfer  
PDC Withdrawal/Deferment

Payment type: USD-USDs bought of sale  
Charges: CBD Charges to Remitter  
Payment Detail: TEST CAPACITY UPGRADE

**Beneficiary Bank Correspondant**

Beneficiary Bank Correspondant  
Swift Code (BIC)  
Account Number with Correspondent  
ABA/FW/SC/BLZ/etc

**Remarks and Status**

Customer Remarks: [Text Box]  
Status: Processed

I Accept to the [Terms & Conditions](#).

BACK RECALL

Home Enquire **Transact** Queue Trade & Guarantees Services

**iBusiness**  
19-09-2020 20:11:47 GMT +0530

Funds Transfer  
Government Payments  
Remittance  
Local Bank Transfer  
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**Stop/Amend/Recall a Remittance**  
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Payment Detail: TEST CAPACITY UPGRADE

**Beneficiary Bank Correspondant**

Beneficiary Bank Correspondant  
Swift Code (BIC)  
Account Number with Correspondent  
ABA/FW/SC/BLZ/etc

**Remarks and Status**

Customer Remarks: [Text Box]  
Status: Processed

I Accept to the [Terms & Conditions](#).

BACK AMEND

8- On next Page review the request details and click on **VERIFY** at the bottom

**Remarks and Status**

Customer Remarks: TEST REQUEST  
Status: Processed

VERIFY



- 9- You will be redirected to the RSA token screen where you can enter the token code (PIN + 6 digits number displayed on the device). You will get a confirmation that STOP/AMEND/RECALL request is initiated successfully.

The screenshot shows the iBusiness web interface. On the left is a navigation menu with the following items: Funds Transfer, Government Payments, Remittance, Local Bank Transfer, International Bank Transfer, and Stop/Amend/Recall a Remittance (highlighted). The main content area has a breadcrumb trail: Transact > Remittance > Stop/Amend/Recall Remittance > Authenticate Stop/Amend/Recall Remittance. Below the breadcrumb, there is a prompt: "Please enter security PIN along with the code displayed on your RSA token:". A form field labeled "RSA Token \*" is present, with a small asterisk indicating it is mandatory. Below the field, a note states "\* indicates mandatory fields." A green "SUBMIT" button is located to the right of the form field. The top left of the interface displays the iBusiness logo and the timestamp "19-09-2020 20:11:47 GMT +0530".