

How to Check the Status of Shipping Guarantee for Letter of Credit (LC)?

Step 1: Follow the below steps on iTrade

- Select "**Trade Services**"
- Select "**Shipping Guarantee**"
- Select "**Pending SGs**" pending SHG guarantees will be reflected here if "**No Records Found**" means no pending SHG guarantee

Commercial Bank of Dubai

User: Firstname Lastname / 968673 Login

Trade Services | Queue | Administration

SG Initiation

Correspondence to Bank

Pending SGs

SG Inquiry

SG Maintenance

List of Pending Shipping Guarantees Transactions

Search Options

Download File

0 items

System ID	Entity	Entity/Applicant Name	Type	Status	Beneficiary Name	City	Amount	Input Date	Users
No Records Found									

Step 2: Checking the list of completed SHG requests...

- Select "**SG Inquiry**"
- Select "**Search**" all the completed SHG requests will be reflected then select the particular "**System Id**" to download the debit advices if required
- **Also Note : Original SHG has to be collected from the Branch.**

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Inquiry - List of Shipping Guarantee Transactions

Search Options

In the Inquiry function, you must enter the search criteria of the transactions that you wish to list for.
Hint: For partial search, please use '%' before or after your search value. e.g. type SMYTEXT% to search for items containing the word MYTEXT. (Note: Search is Case sensitive)

System ID:

Entity: 968673

Entity/Applicant Name:

Bank Ref:

Our Ref:

Beneficiary Name:

City:

Search